

30th May 2024

ClassNK CMAXS PMS / SPICS / ABLOG
Paid Services Outside the System Provision Scope

Dear CMAXS Users,

We would like to express our sincere gratitude for your continued support and patronage.

We would like to inform that in order to enhance our service, ask you to charge a fee for services that are outside the scope of system provision as stipulated in Chapter 5 of "Term & Condition on ClassNK CMAXS PMS/SPICS/ABLOG".

Your understanding is greatly appreciated.

1. Start date

1st July 2024

2. Provision scope (Excerpt Chapter 5 of "Term & Condition on ClassNK CMAXS PMS/SPICS/ABLOG")

- (1) To provide Headquarters System and issue a license for Headquarters System;
- (2) To provide Shipboard System for contracted ship;
- (3) To upgrade the latest Headquarters System and Shipboard System without any charge; or
- (4) To answer to the query for the System by e-mail.

Please note that for database recovery of shipboard system, which is one of the most frequently inquired-about services now subject to charges, you can perform recovery using the backup/restore functions available in the shipboard system. An excerpt from the user manual is attached for your reference. Please share this information with the relevant parties within your company.

3. Price

Charges will be quoted on a case-by-case basis, depending on the nature of the work involved.

Thank you for your understanding and continued support.

Sincerely,

株式会社 IMC

15. Database Backup / Restore

If the PC using ADMAX is troubled, the PC must be repaired or renewed.

In such case, it's impossible to recover the database in the hard disk.

Therefore, we recommend that you should take database backup into outside media (MO, CD, DVD etc.) periodically.

The database in the install CD is a only initial database. Therefore, the database can't be recovered for operational data.

15.1 Database Backup

- (1) Select [Database Backup & Restore] button on the "PMS Initial Screen" (Fig.15-1).

"Database Backup & Restore Dialog"(Fig.15-2) is displayed.

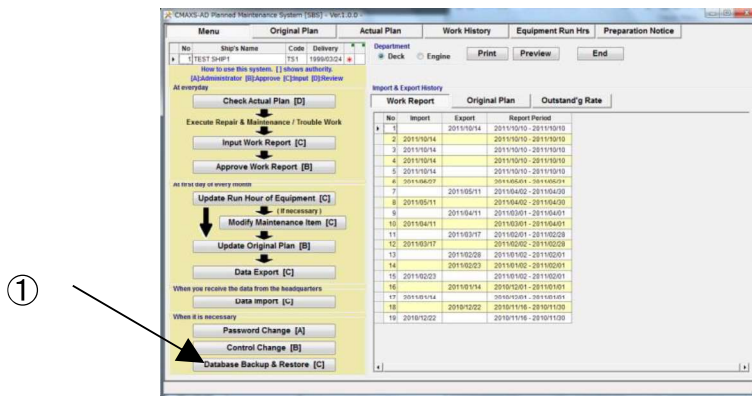


Fig.15-1 Menu Screen

- (2) [Database Backup] tab is selected. Then, select [Browse] button.

- (3) "Folder Selection Dialog" is displayed.

Select proper folder to save backup data. Then, select [OK] button.

- (4) Put check mark on "Compressing (zip)" if you want to compress back up data. Uncheck if you do not want to compress.

- (5) Select [Backup] button.

- (6) After making backup, completion message is displayed.

Then, select [OK].

- (7) Select [Close].

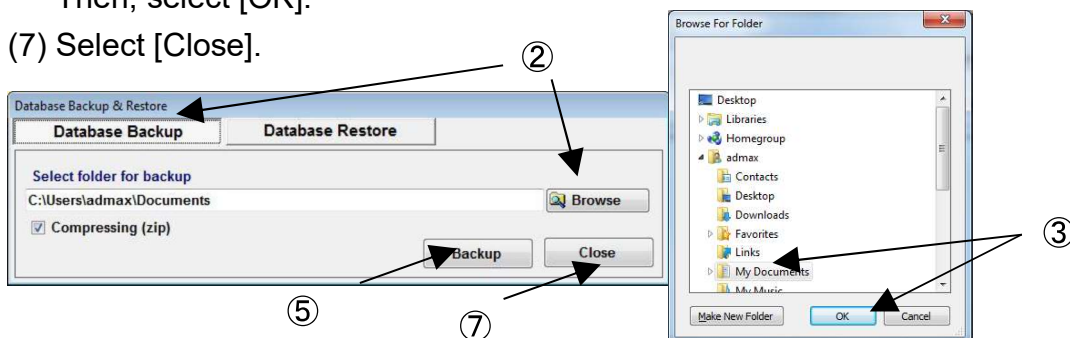


Fig.15-2 Backup & Restore Dialog

15.2 Database Restore

(1) Before restore operation, PC shall be repaired or renewed.

And, ADMAX PMS shall be installed.

Then, database backup file shall be copied into proper folder on the PC.

(2) Select [Database Backup & Restore] button on the "Menu Screen"(Fig.15-3).

"Backup & Restore Dialog"(Fig.15-4) is displayed.

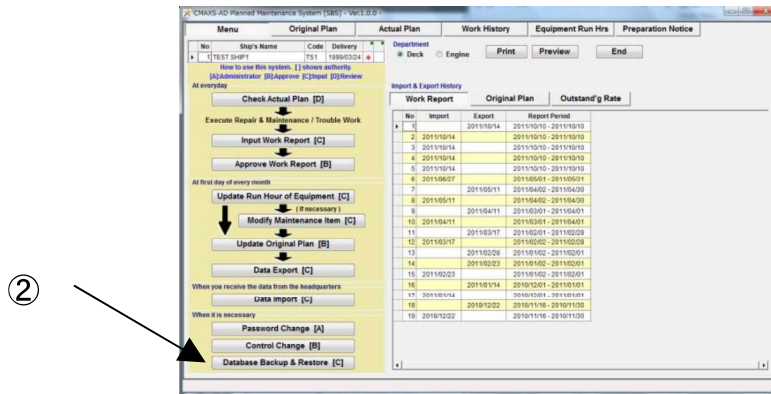


Fig.15-3 Menu Screen

(3) Select [Database Restore] tab.

(4)-1 In case the back up data is compressed by zip format

1) Put check mark on "Compressing (zip)". Then, click [Browse].

2) "Open" dialog is displayed. Select back up data (zip file). Then, click [Open].

(4)-2 In case the back up data is not compressed (just back up folder)

1) Uncheck "Compressing (zip)". Then, click [Browse].

2) Select back up folder. Then, click [OK].

(5) Select [Restore] button.

(6) After making restore, completion message is displayed.

Then, select [OK]. PMS will restart automatically.

<Note> If PMS does not restart due to the message "It is not possible to multiple start", please close the message and start PMS manually.

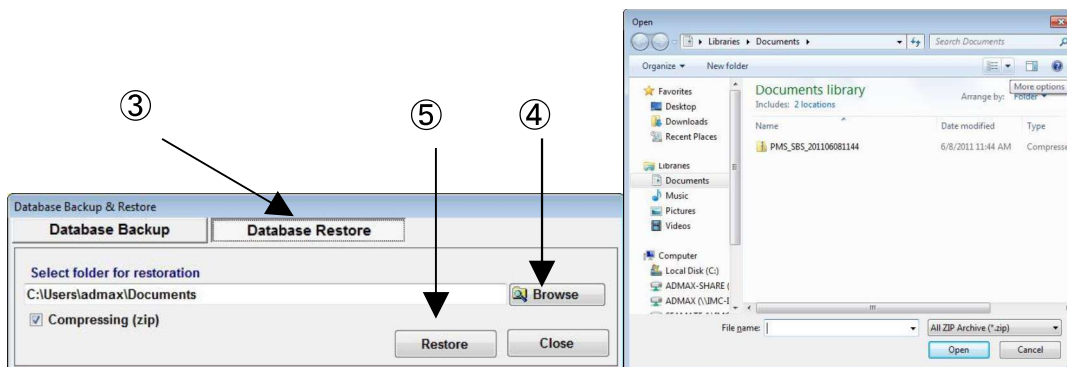


Fig.15-4 Backup & Restore Dialog

16. Database Backup / Restore

CMAXS database may not be used because of PC or server hardware trouble etc.
Please take backup of database regularly in case of those troubles.
Please save back up files to external media (MO, CD, DVD).

16.1 Database Backup

1. Select [Database Backup & Restore] button on the "Menu Screen"(Fig.16-1).
"Backup & Restore Dialog" (Fig.16-2) is displayed.

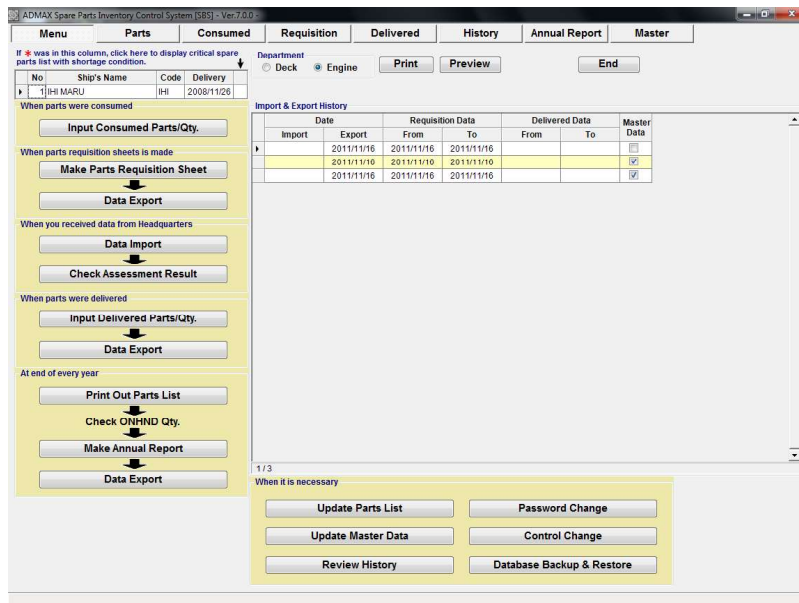


Fig 16.1 Menu

2. [Database Backup] tab is selected. Then, select [Browse] button.

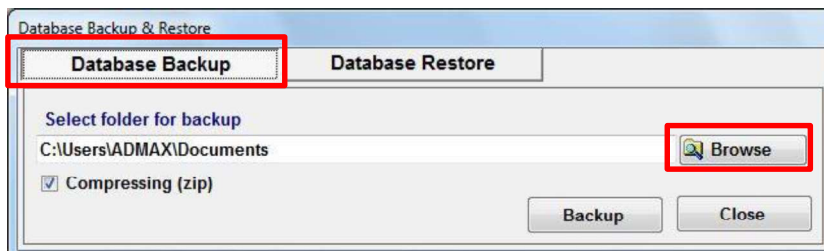


Fig 15.1.1 Database Backup & Restore

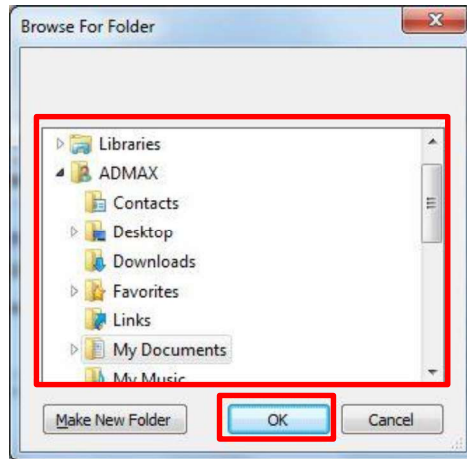


Fig 15.1.2 Browse For Folder

3. "Folder Selection Dialog" is displayed. Select proper folder to save backup data. Then, select [OK] button.
4. Put check mark on "Compressing (zip)" if you want to compress back up data. Uncheck if you do not want to compress.
5. Select [Backup] button.
6. After making backup, completion message is displayed. Then, select [OK].
7. Select [Close].

16.2 Database Restore

1. If you have to repair CMAXS PC or SPICS program, please complete those works in advance.
2. Select [Database Backup & Restore] button on the "Menu Screen"(Fig.16-3). "Backup & Restore Dialog"(Fig.16-4) is displayed.

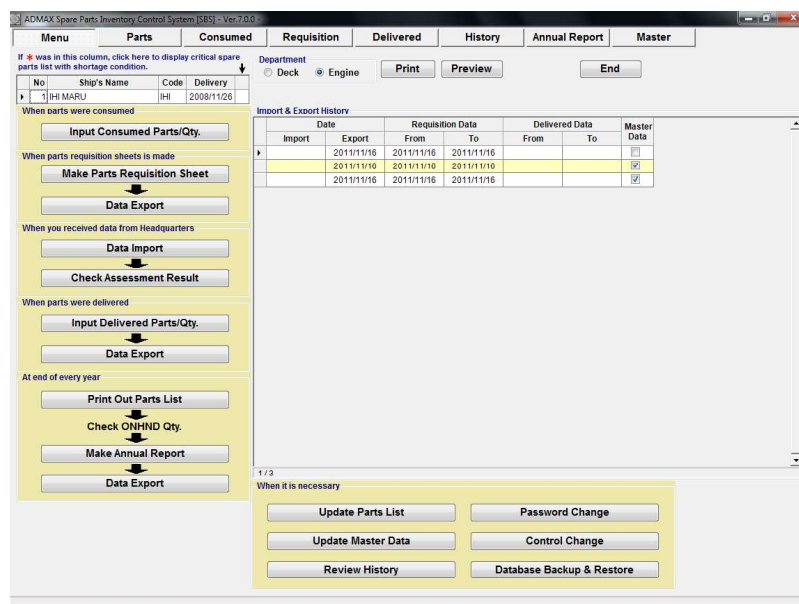


Fig 16.3 Menu

3. Select [Database Restore] tab.
- 4.-1 In case the backup data is compressed by zip format
 - (1) Put check mark on "Compressing (zip)". Then, click [Browse].
 - (2) "Open" dialog is displayed. Select back up data(zip file).
 Then, click [Open].
- 4.-2 In case the backup data is not compressed (just back up folder)
 - (1) Uncheck "Compressing (zip)". Then, click [Browse].
 - (2) Select back up folder. Then, click [OK].

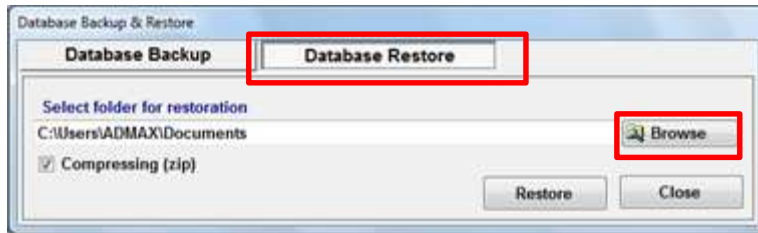


Fig 16.4 Database Backup & Restore

5. Select [Restore] button.
6. After making restore, completion message is displayed.
Then, select [OK].
7. SPICS restarts.

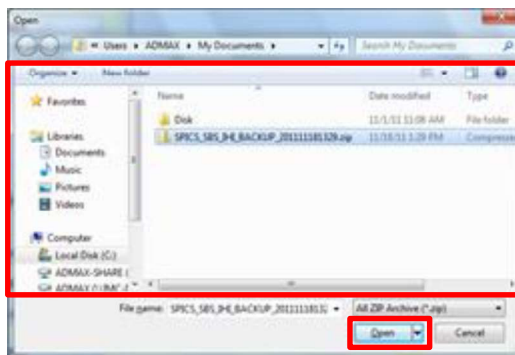


Fig 16.5 Open

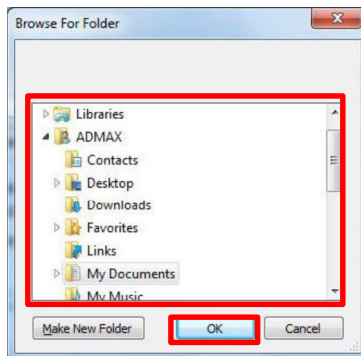


Fig 16.6 Browse for Folder

11. When you want to make “Data Backup/Restore”

11.1 Data Backup

In case that HDD of your PC is damaged by unexpected trouble, system program can be installed by install CD. However, operating data can't be restored without backup data for operation. We strongly request that you should take data backup into electronic media like as MO or CD periodically just in case.(1 time/half voyage)

1. On the “Main Menu screen”(Fig.11-1), select [Data Backup /Restore].
2. “Data Backup/Restore(Backup) screen”(Fig.11-2) is displayed.

Fig.11-1 Main Menu screen

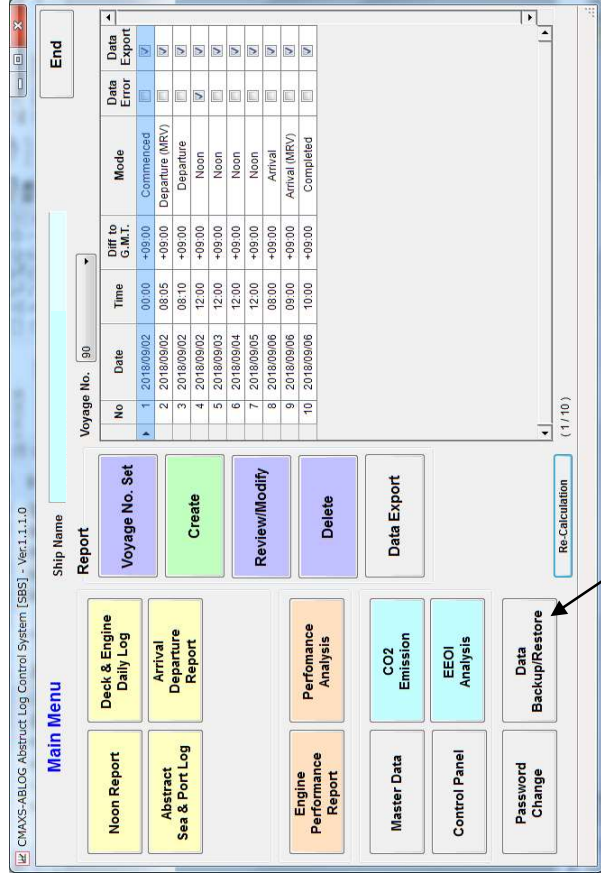
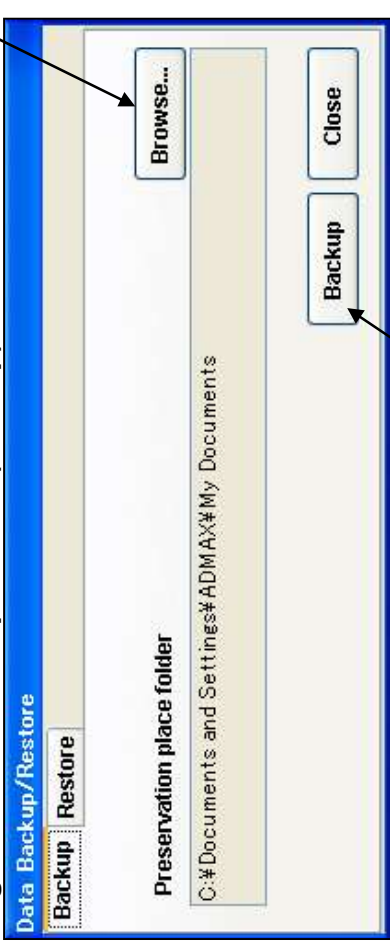


Fig.11-2 Data Backup/Restore(Backup) screen



3. Select the destination drive and folder for data backup by selecting [Browse].
4. Select [Backup].
When data backup is completed, completion message is displayed. And then, select [OK].
Following file is made into specified folder.
ABLOG_***_DBBACKUP_YYYYMMDDHHMM.zip
(***: Ship code, YYYYMMDDHHMM: DateTime)
5. Copy backup file to electronic media like as MO or CD etc. And then, keep with caution.

11. 2 Data Restore

After finish to install the program and initial database, restore the backup data in accordance with following procedure. Please note that database is replaced to restored data, if you make this operation.

1. On the “Main Menu screen”(Fig.11-3), select [Data Backup /Restore].
2. “Data Backup/Restore(Backup) screen”(Fig.11-2) is displayed. And then, select [Restore]tab.

Fig.11-3 Main Menu screen

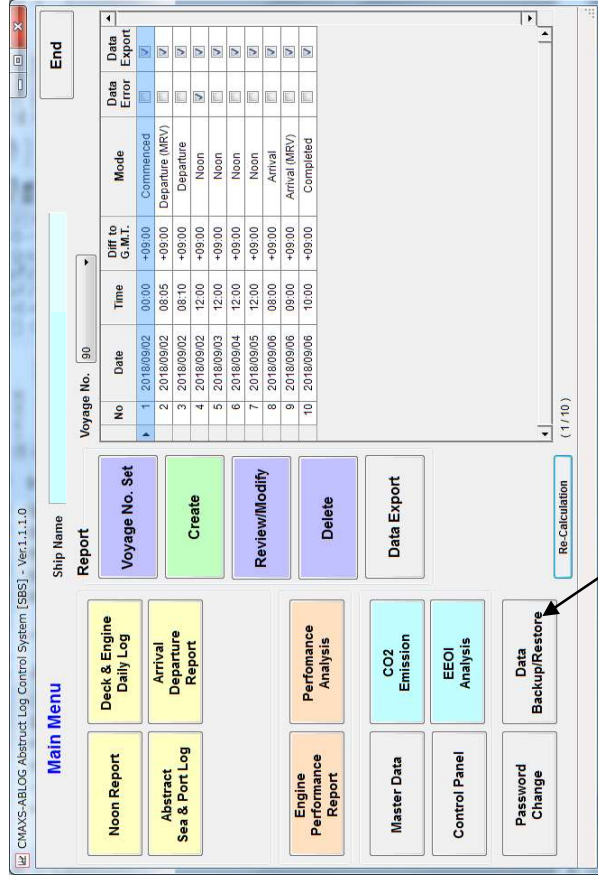
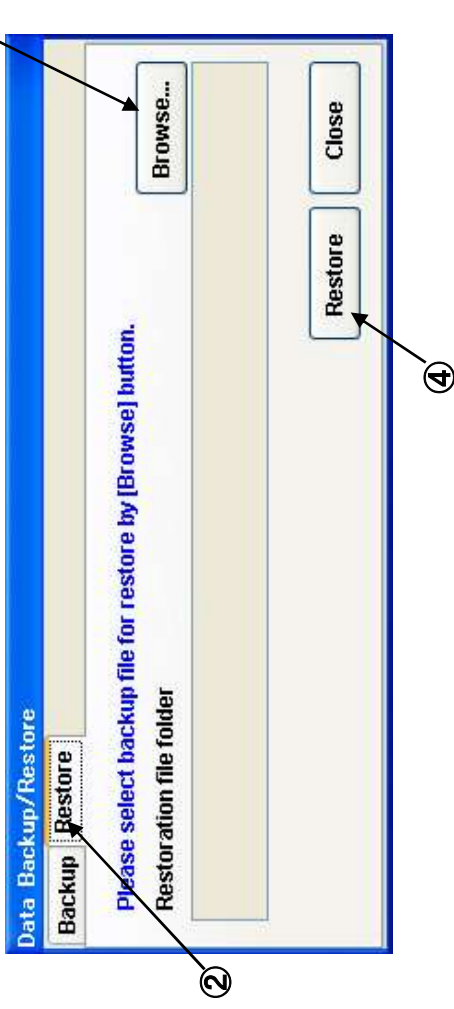


Fig.11-4 Data Backup/Restore(Restore) screen



3. Select the destination drive and folder existing backup data by selecting [Browse].
 4. Select data file for restore.
 5. Select [Restore].
- When data restore is completed, completion message is displayed. And then, select [OK].